



BMC Performance Manager Express for SharePoint

Release Notes

Version 2.7.05



May 2010



Contacting BMC Software

You can access the BMC Software Web site at <http://www.bmc.com/>. From this Web site, you can obtain information about the company, its products, corporate offices, special events, and career opportunities.

United States and Canada

Address BMC Software, Inc.
2101 CityWest Blvd. Houston TX 77042-
2827

Telephone 713 918 8800 or
800 841 2031

Fax 713 918 8000

Outside United States and Canada

Telephone (01) 713 918 8800

Fax (01) 713 918 8000

Copyright 2006 BMC Software, Inc. or licensors, as an unpublished work. All rights reserved.

BMC Software, the BMC Software logos, and all other BMC Software product or service names are registered trademarks or trademarks of BMC Software, Inc.

IBM is a registered trademark of International Business Machines Corporation.

DB2 is a registered trademark of International Business Machines Corporation.

Oracle is a registered trademark, and the Oracle product names are registered trademarks or trademarks of Oracle Corporation.

All other trademarks belong to their respective companies.

BMC Software considers information included in this documentation to be proprietary and confidential. Your use of this information is subject to the terms and conditions of the applicable End User License Agreement for the product and the proprietary and restricted rights notices included in this documentation.

Restricted Rights Legend

U.S. Government Restricted Rights to Computer Software. UNPUBLISHED -- RIGHTS RESERVED UNDER THE COPYRIGHT LAWS OF THE UNITED STATES. Use, duplication, or disclosure of any data and computer software by the U.S. Government is subject to restrictions, as applicable, set forth in FAR Section 52.227-14, DFARS 252.227-7013, DFARS 252.227-7014, DFARS 252.227-7015, and DFARS 252.227-7025, as amended from time to time. Contractor/Manufacturer is BMC Software, Inc., 2101 CityWest Blvd., Houston, TX 77042-2827, USA. Any contract notices should be sent to this address.

Customer support

You can obtain technical support by using the Support page on the BMC Software Web site or by contacting Customer Support by telephone or e-mail. To expedite your inquiry, please see "Before Contacting BMC Software."

Support Web Site

You can obtain technical support from BMC Software 24 hours a day, 7 days a week at http://www.bmc.com/support_home. From this Web site, you can

- Read overviews about support services and programs that BMC Software offers:
 - Find the most current information about BMC Software products
 - Search a database for problems similar to yours and possible solutions
 - Order or download product documentation
 - Report a problem or ask a question
 - Subscribe to receive e-mail notices when new product versions are released
 - Find worldwide BMC Software support center locations and contact information, including e-mail addresses, fax numbers, and telephone numbers

Support by Telephone or E-mail

In the United States and Canada, if you need technical support and do not have access to the Web, call 800 537 1813. Outside the United States and Canada, please contact your local support center for assistance. To find telephone and email contact information for the BMC Software support center that services your location, refer to the Contact Customer Support section of the Support page on the BMC Software Web site at http://www.bmc.com/support_home.

Before Contacting BMC Software

Before you contact BMC Software, have the following information available so that Customer Support can begin working on your problem immediately:

What's New in v2.7.05

Changes and Improvements

- The collection method used to gather statistic data for SharePoint site has been optimized
- A more exhaustive set of events is now considered in the analysis of the Event Log for Microsoft Office SharePoint Server and SharePoint Portal Server 2003 users

Fixed Issues

- The "Elapsed Time Since Last Hit" (SEN_WSS_SITE class) always displayed 0 as a result value for SharePoint root sites
- When Microsoft IIS logging format was W3C, the "Time since Last Access" (SEN_WSS_WEB class) parameter was not properly collected
- The "Sent Bytes /sec" and "Current Connections" parameters (SEN_WSS_WEBSERVICE) were incorrectly calculated



About BMC® Software

BMC Software, Inc. NYSE:BMC, is a leading provider of enterprise management solutions that empower companies to manage their IT infrastructure from a business perspective. Delivering Business Service Management, BMC Software solutions span enterprise systems, applications, databases, and service management. Founded in 1980, BMC Software has offices worldwide and fiscal 2004 revenues of more than \$1.4 billion. For more information about BMC Software, visit www.bmc.com.



About Sentry Software™

Sentry Software, a strategic Technology Alliance Partner of BMC Software, provides key monitoring solutions specifically designed to expand the capabilities of BMC Performance Manager, thus enabling up to 100% coverage of any infrastructure. Sentry Software specializes in single solutions for multi-platform monitoring of hardware, custom applications or any IT component, and blackout windows. Sentry Software products are deployed in 45 countries across the globe and lead the list of BMC Software's third-party product sales. For more information about Sentry Software, please visit www.sentrysoftware.net.